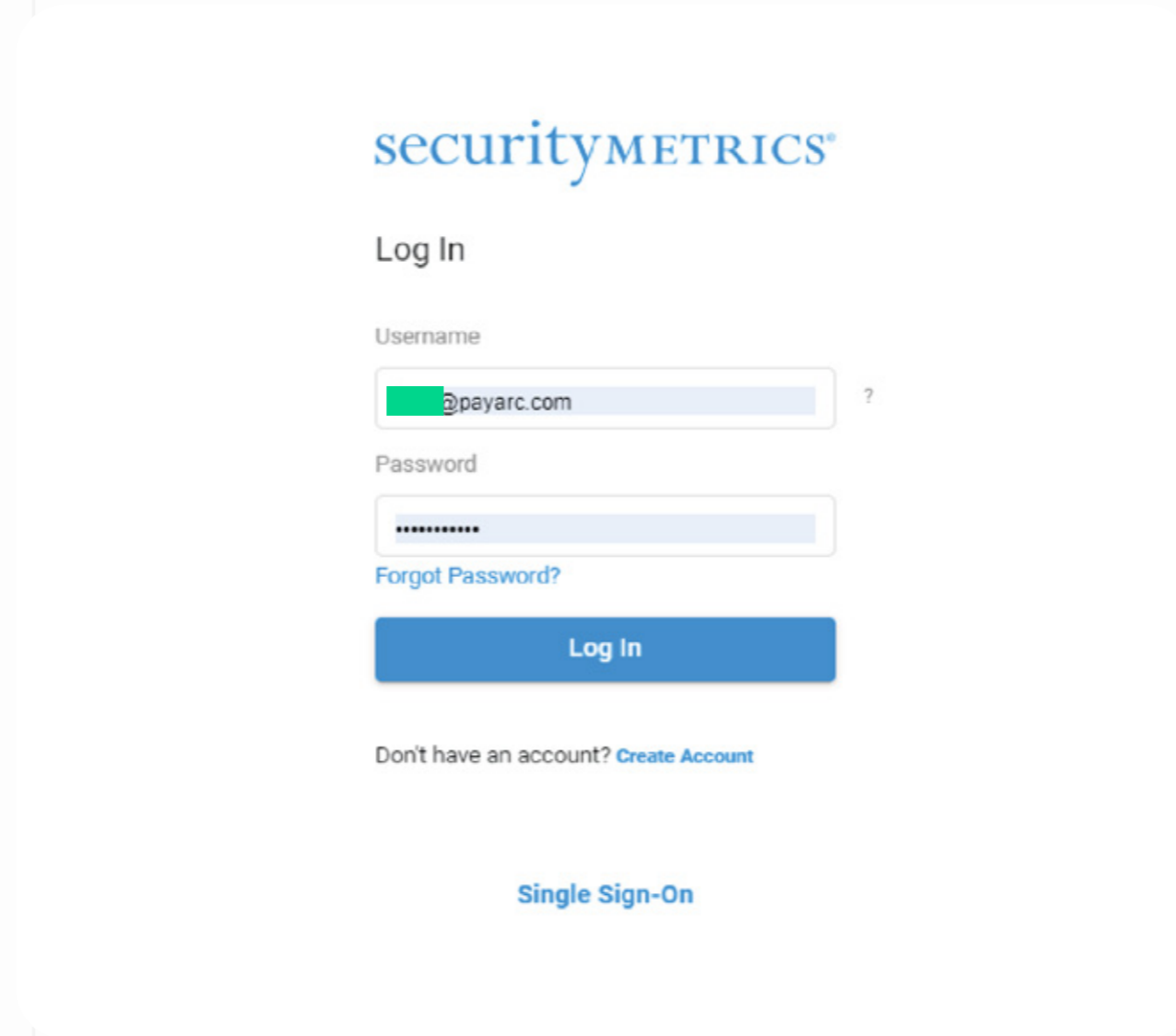# Security Metrics

Instructions ———
to become compliant.

CP Retail/Rest Accounts: Merchants processing directly through a P2PE terminal such as a Dejavoo, Pax, Verifone, Ingenico, AMP etc.

Login

- Login Link: https://www.securitymetrics.com/portal/app/ngsm/login

User Agreement

- Click **"Accept"**

Security Metrics Dashboard

- Click on the **"arrow"** to get started
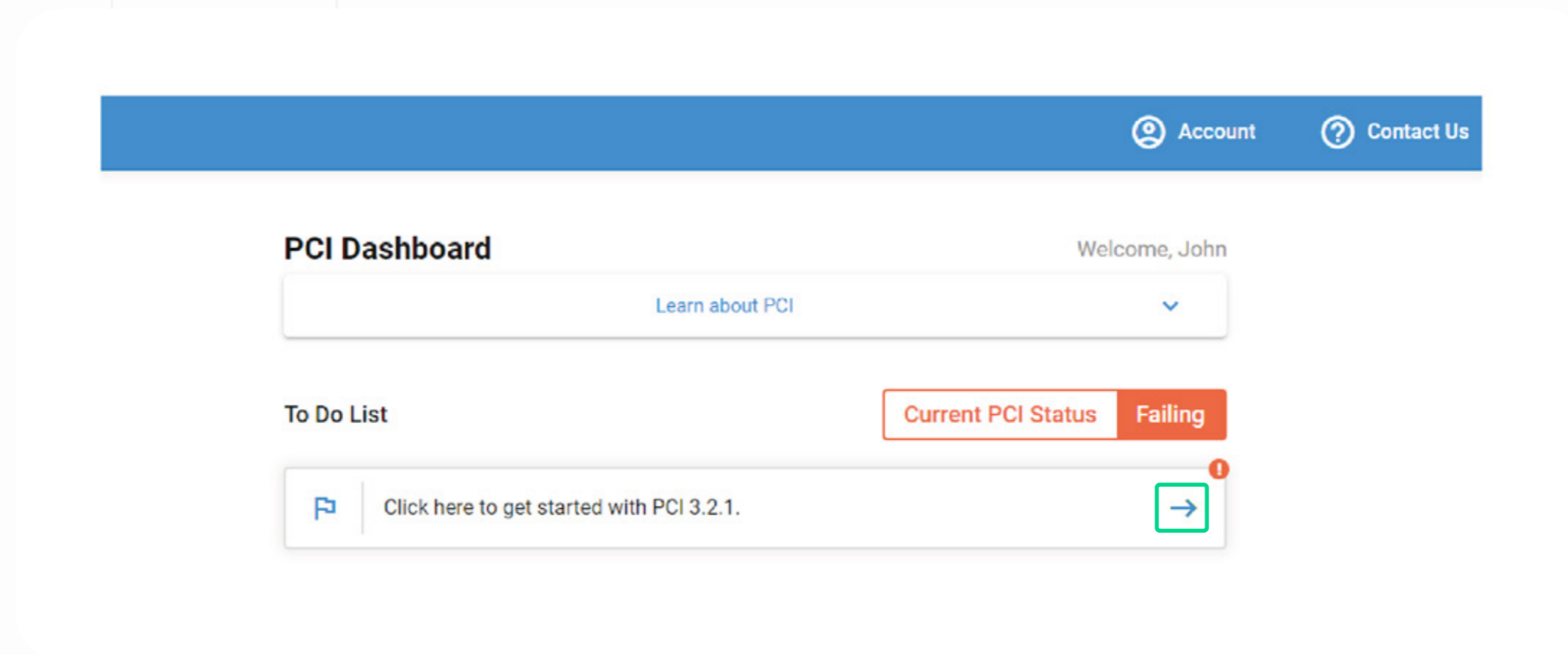
Partner Confirmation

- Click **"Next"**

Identify Your Account

You have already been matched to the following bank:

PayArc

Please click Next to continue.

What is this for? ⌄

Next

Confirm Account Information

- If anything changed, merchant should update and click **"Next"**

Select Your Processing Method

- Terminal – Dejavoo, Pax, VeriFone, Etc.
- Check off **"Terminal"**
- **"My terminal features validated P2PE"**
- Click **"Next"**

Electronic Storage

- Click **"No"** – Merchants are not allowed to store CC information, unless using P2PE
- Click **"Next"**

Designated SAQ – P2PE 3.2.1

- Click "Activate and Continue"

Congratulations! Based on information you've provided, you have been assigned **SAQ**

How can I be sure this is the correct questionnaire?   ⌃

To ensure you take the correct questionnaire, we need to verify that the following is true:

- You use a PCI compliant third party provider for all of your cardholder transmission and processing
- Any cardholder data that you keep is in paper form (like receipts or copies of receipts)
- You do not store cardholder data electronically

If this doesn't describe your business, click here or call 801-705-5665 (US) or 0203.014.7820 (UK) 24 hours a day.

Back

Questionnaire Type:

SAQ

Activate and Continue →]

Start Questionnaire

- Click **"Continue"**

SAQ P2PE-HW 3.2.1

○ ○ ○ ○ ○ ⇄✂

Congratulations! Based on information you've given us, we have been able to reduce your PCI compliance process by 346 standards (92%.) You have been assigned SAQ P2PE-HW 3.2.1

To ensure you take the correct questionnaire, we need to verify that the following is true:

- You process cards using only a point-to-point encrypted terminal
- Your point-to-point encrypted terminal is not connected other systems in your merchant environment
- You do not accept cardholder data through other electronic methods
- Any cardholder data that you keep is in paper form (like receipts or copies of receipts)

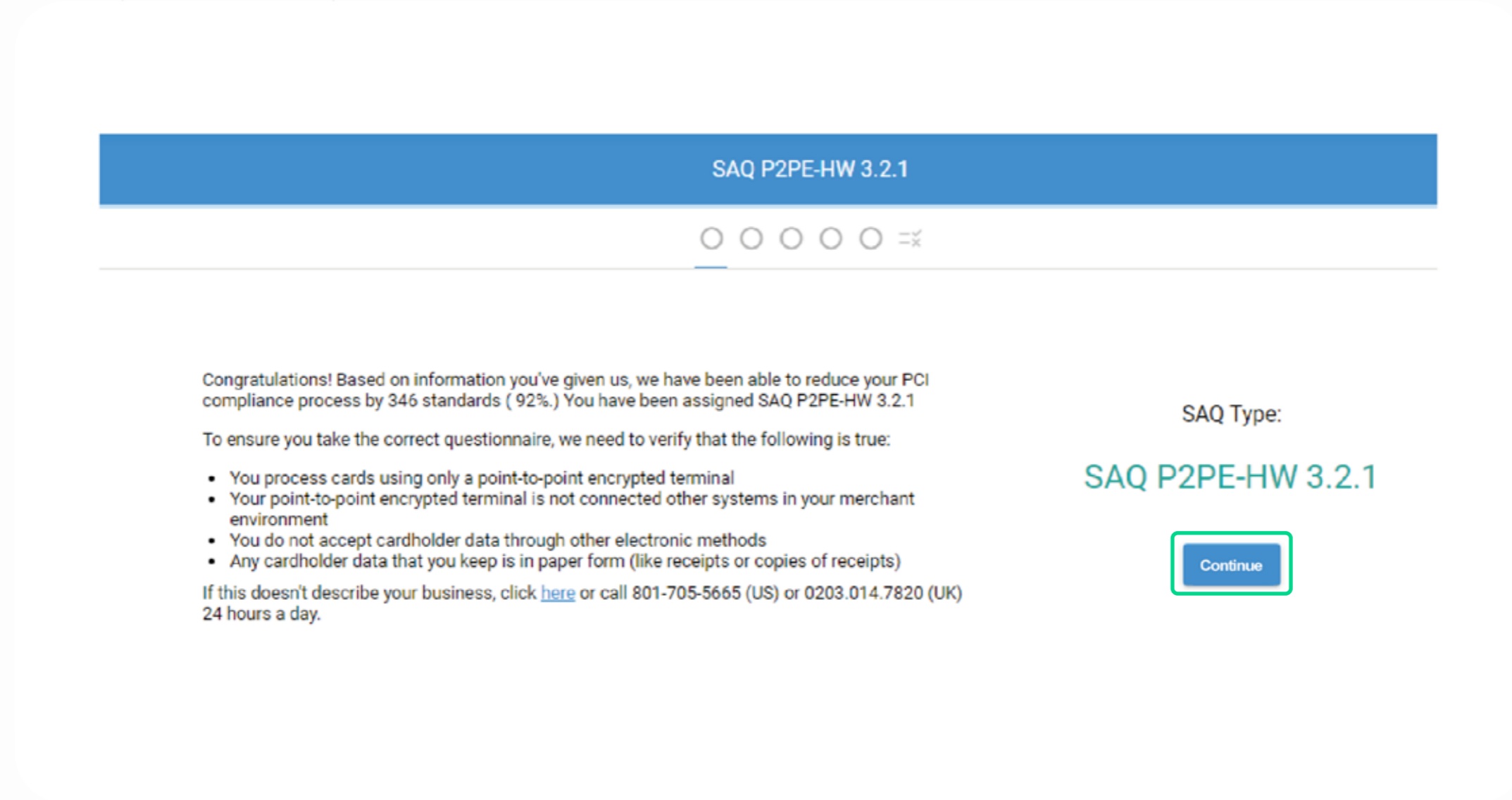If this doesn't describe your business, click here or call 801-705-5665 (US) or 0203.014.7820 (UK) 24 hours a day.

SAQ Type:

SAQ P2PE-HW 3.2.1

Continue

Policy

- Answer Yes or N/A
- If the answer is N/A, you must provide an explanation. "This section does not apply to my business" is a valid explanation.

- After answering all the questions, scroll down, and click **"Next"**

Physical Access

- Answer Yes or N/A
- If the answer is N/A, you must provide an explanation. "This section does not apply to my business" is a valid explanation.

- After answering all the questions, scroll down, and click **"Next"**

Physical Access

Are all media physically secured (including but not limited to computers, removable electronic media, paper receipts, paper reports, and faxes)?
For purposes of Requirement 9, "media" refers to all paper and electronic media containing cardholder data.

9.5   YES   NO   N/A

All media should be destroyed when it is no longer needed for business or legal reasons. Acceptable methods to destroy paper media include cross-cut shredding, burning and/or pulping. Do you properly dispose of media to make sure that the data cannot be reconstructed?

Official PCI Text >

9.8.a-9.8.1.a   YES   NO   N/A

Stored Data

- Answer Yes or N/A
- If the answer is N/A, you must provide an explanation.
  "This section does not apply to my business" is a valid explanation.
- After answering all the questions, scroll down, and click **"Next"**

Choosing Your P2PE Terminal

- Under POS terminal, search for your device and select it. Ex: **Pax A920**
- If no results were found after entering the name, then click **"Add"**
- Click **"Next"**

Confirm Your Assessment

- Click **"I Agree"**

SAQ P2PE-HW 3.2.1

Confirm below to complete your Assessment.

I verify that the following is true:

- PCI Self-Assessment Questionnaire P2PE-HW version 3.2.1, was completed according to the instructions therein.

- All information within the above-referenced SAQ and in this attestation fairly represents the results of my assessment in all material respects.

- I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.

- I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.

- If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.

I Agree
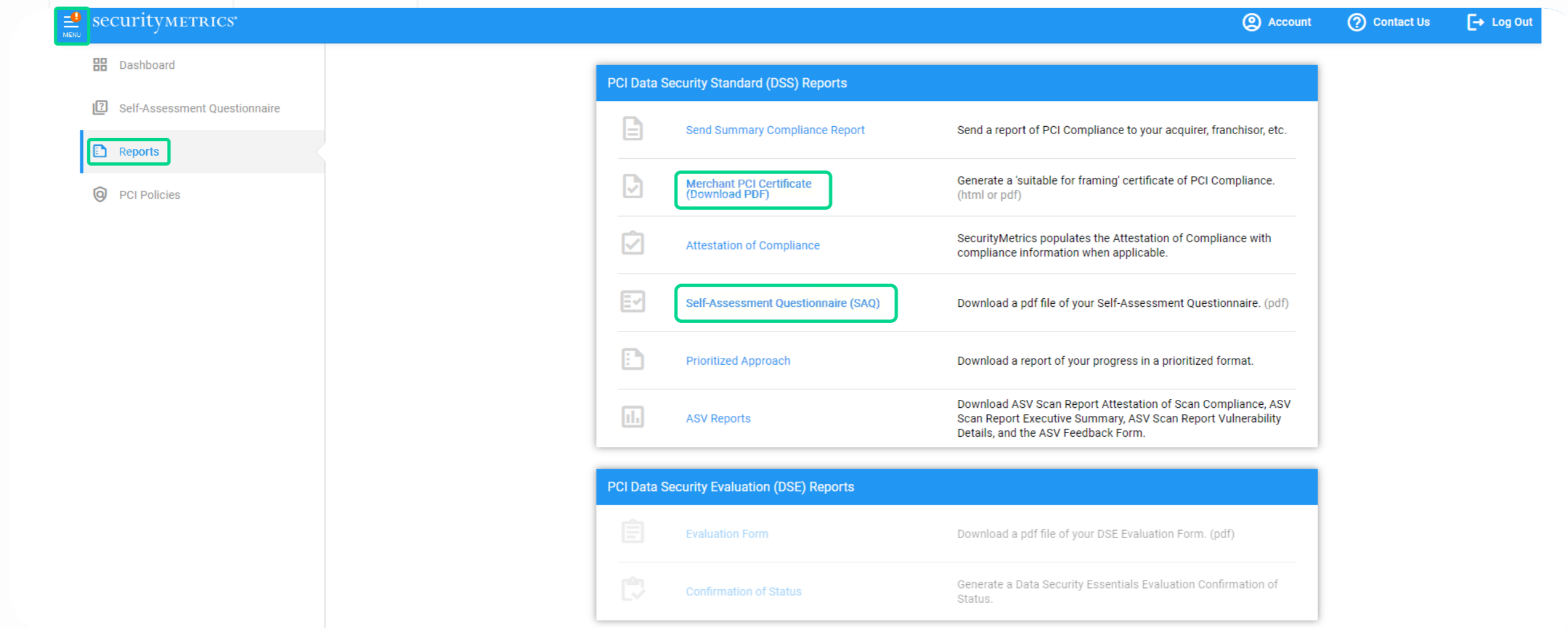
PCI-SAQ Compliance Confirmation

- To go back to the home screen, click **"Dashboard"**
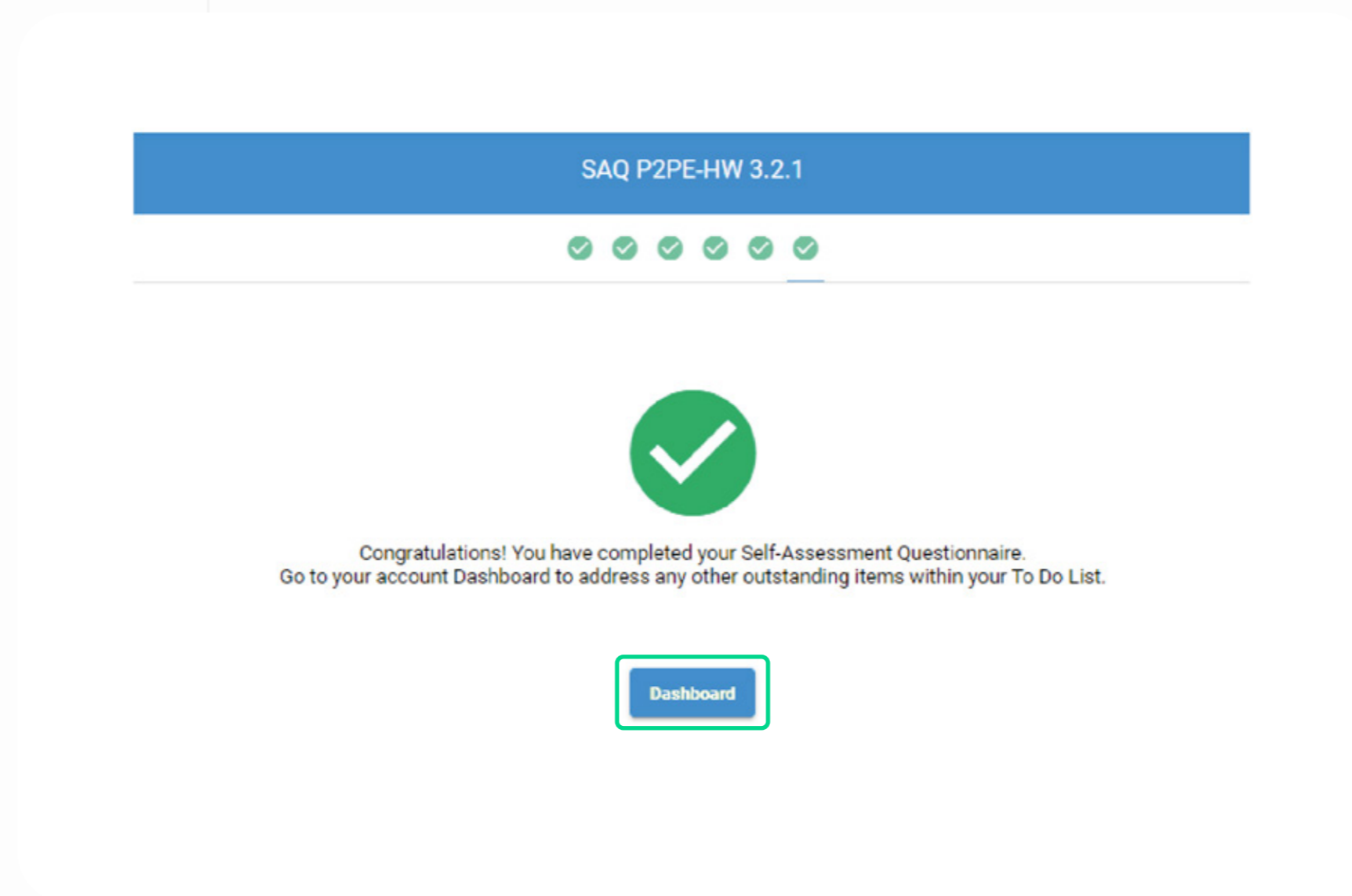
How to retrieve your PCI Certificate & SAQ?

- From the home screen, Click **"Menu"** > **"Reports"**

Thank You For Becoming PCI-DSS Compliant!

※ SAQ Valid for 1 Year